

Corporate Office

Fidelity House
51 Frederick Street
P.O. Box N 7502
Nassau, The Bahamas

Our Financial Centres

- FREDERICK STREET
- MADEIRA PLAZA
- WULFF ROAD
- MARSH HARBOUR
- CABLE BEACH
- FREEPORT
- IBP - INDEPENDENCE BUSINESS PARK

Contact Us:

Nassau:
356.7764

Freeport:
352.6676/7

Marsh Harbour:
823.4374

Exuma:
336.0071

Merchant Services Fee Guide



Deposit Services

| | |
|---------------------------|----------|
| Night Bag Fee (annual) | \$110.00 |
| Disposable Bags | \$55.00 |
| Night Bag Key Replacement | \$22.00 |

Online Banking Services

| | |
|-----------------------|--------|
| Electronic Statements | FREE |
| Transfers | FREE |
| Mobile Banking | FREE |
| Bill Payment | \$0.83 |

Visa Debit Card

| | |
|--|---------------------|
| Fidelity ATM Withdrawal | 0.83 + .40 (GST) |
| Non-Fidelity ATM Withdrawal (Minimum) | \$3.30 + 0.40 (GST) |
| Overseas ATM Withdrawal | \$3.30 + 0.40 (GST) |
| Overseas ATM Withdrawal - Exchange Fee | 1.65% |
| Replacement Card | \$27.50 |
| Pin Reset Fee | \$5.50 |
| Point of Sale (POS) GST | \$0.40 |

Other

| | |
|-----------------------------------|-----------------------------|
| Compliance Fee | \$110 (per annum) |
| Bank/ Credit References | \$27.50 |
| Inactive Account Fee | \$8.80 |
| Local Inter Bank Fee/ACH | FREE |
| Real Time Gross Settlement (RTGS) | \$22.00 |
| Unauthorised Overdraft Fee | \$5.50 |
| Corporate Banking Application Fee | \$440.00 |
| Teller Transaction Fee | \$2.20 (per transaction) |

Merchant Services

| | |
|------------------------------------|----------|
| One Time Application License Fee - | \$258.50 |
|------------------------------------|----------|

Physical Terminals

| | |
|----------------------|--|
| QuickSale (Q1) 4" | |
| QuickSale (Q2) 5" | |
| QuickSale (Q3) 4" | |
| MIURA M010 Bluetooth | |

Non-Physical Terminals

| | |
|--|---------|
| Virtual Terminals | \$55.00 |
| Bill Presentment | \$55.00 |
| E-commerce | \$55.00 |
| (*Additional one-time cost if assistance is required from vendor implementation support) | |
| Pay Button | \$55.00 |
| Recurring Payment | \$55.00 |

| | |
|----------------------------|---------|
| Monthly Key Management Fee | \$10.00 |
|----------------------------|---------|

Ownership of Physical Terminals

| | |
|--------------------|-------------------------|
| Q1 (Purchasing) | \$437.00 + landing cost |
| Q2 (Purchasing) | \$385.00 + landing cost |
| Q3 (Purchasing) | \$275.00 + landing cost |
| MIURA (Purchasing) | \$230.00 + landing cost |

*Merchant Discount Rate is calculated at the time of application

INTEREST ON INTEREST-BEARING
ACCOUNTS IS CALCULATED DAILY
AND PAID QUARTERLY

ACCOUNT STATEMENTS ARE PROVIDED
BY ONLINE BANKING

WE DO NOT OFFER PASSBOOKS

ALL FEES ARE INCLUSIVE OF VAT