

Online Banking

SECURITY REMINDERS:

We will NEVER email you for your personal information. Any email claiming to be the bank requesting personal information such as IDs, or Passwords should not be trusted or opened.

DO NOT write your password down. Use a unique password to access your online account other than ones you use for other applications.

ALWAYS exit your online banking sessions before leaving your computer. Choose security answers that you will remember. During future online sessions, we will ask you to answer some of these questions if we feel there is a possibility that someone other than you is attempting to access your information. Our online banking portal is IP sensitive. Incorrectly answering questions can lead to your account being blocked.

If you suspect that your account has been compromised, contact your branch immediately.

Questions?

Contact your branch for assistance.



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Fidelity's FREE Online Banking



Fidelity's FREE Online Banking



New Online Banking Platform



Fidelity Bank's Online Banking via the Internet is an easy and secure way to access and manage your bank accounts – anytime, anywhere! Our online banking now has new and improved features creating a more dynamic, interactive online banking environment.

Our new online banking platform is optimized for a touch screen and comes on stream with added features to make your experience smoother, easier and more efficient.

With added services, the new platform allows you to:

- Make real-time credit card payments (exclusively offered by Fidelity Bank);
- Perform transactions online or electronically free of stamp tax;
- Use your Fidelity Credit Card as a source to pay bills, etc.
- Make third party payments, i.e. from Fidelity to another bank;
- Obtain your credit card statements in real-time.

ACCOUNT ACCESS

Enter Username and Password. Note that your password must contain at least one Capital letter and one number.

Verify that your personal image is correct.

A summary of your online accounts will be displayed. You may select to view any of your Online services from this menu.

VIEWING TRANSACTIONS

Select Transactions from the drop-down menu next to an account. Transaction History is available for 90 days.

E-STATEMENTS

Select Accounts from the drop-down menu. E-Statements are available online for the past ten (10) months. Select Available Statements, then select the account you wish to view.

ID	TYPE	NUMBER	EFFECTIVE DATE	Account type	Account number
1	Savings account		9/30/2015	Savings account	
2	Savings account		10/31/2015	Savings account	
3	Savings account		11/30/2015	Savings account	
4	Savings account		12/31/2015	Savings account	
5	Savings account		1/31/2016	Savings account	
6	Savings account		2/29/2016	Savings account	
7	Savings account		3/31/2016	Savings account	
8	Savings account		4/30/2016	Savings account	
9	Savings account		5/31/2016	Savings account	
10	Savings account		6/30/2016	Savings account	

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